



## RESOURCE GUIDE FOR CHALLENGING STUDENT SITUATIONS

### **Counseling and Psychological Services**

<http://www.montana.edu/wwwcc/>

Betsy Asserson, Ed.D., 994-4531

Swingle 211

- Provides counseling services for students who are enrolled in 6 or more credits or have elected to pay the student health fee (not student insurance). Students who are and were eligible for counseling services in the Spring and Fall terms may meet with staff during the summer.
- Summer students must be enrolled for at least one credit to be eligible if they have not attended in Fall or Spring.
- Consulting Appointments: Counseling staff is available to consult with MSU faculty and staff about how to make effective referrals and how to help a student in distress.

### **Office of the Dean of Students**

<http://www.montana.edu/deanofstudents/>

Matthew R. Caires, Ed.D., 994-2826

SUB 174

- Consults with students on academic, personal, and developmental issues.
- Coordinates student conduct and student grievances processes and appeals.
- Provides general support and consultation for faculty.
- Coordinates the Campus Safety & Student Welfare/Behavioral Intervention Teams.
- Makes final administrative decisions regarding admissions decisions for students required to complete the Safety Questionnaire Form.

### **Disability, Re-Entry, and Veterans Services**

<http://www.montana.edu/drv/>

Brenda York, 994-2824

SUB 180

- Provides services and support for students with disabilities. With appropriate documentation, authorizes reasonable accommodations for permanently or temporarily disabled students.
- Serves a growing population of military veterans; administers veteran educational benefits.

### **Allen Yarnell Center for Student Success and Career, Internship, & Student Employment Services**

<http://www.montana.edu/success/>

<http://www.montana.edu/careers/>

Carina Beck, Ed.D., 994-7627

SUB 177

- Offers success and career coaching for students and career services for recent alumni. Works with students on a regular basis on issues in and out of the classroom.
- Offers study skills workshops, academic courses, career and major exploration.
- Sponsors SmartyCats FREE tutoring.
- Administers HireABobcat.com which offers up-to-date listings of summer employment, campus jobs, internships, and career position listings.

### **Office of Institutional Equity**

<http://www.montana.edu/equity/>

Jyl Shaffer, 994-5326

Hamilton Hall 114

- Investigates complaints of discrimination, harassment, or sexual violence concerning faculty, staff, or students.
- Coordinates the University's compliance with Title IX including complaints of sex discrimination, sexual harassment or sexual violence and identifies and addresses any patterns or systemic problems that may arise during the review of such complaints.

### **Office of Legal Counsel**

<http://www.montana.edu/legalcounsel/>

Kellie A. Peterson, 994-4570

Montana Hall 211

- Available to consult on legal aspects of student issues, behaviors, and concerns.
- Available to consult on FERPA, reporting requirements, and student record issues.

### **Student Health Service**

<http://www.montana.edu/wwwhs/>

Jim Mitchell, 994-2311

Swingle Building (East end of SUB)

- Students can use the health service if they have paid the student health fee, regardless of insurance. SHS administers student health insurance through Blue Cross/Blue Shield.
- Full service medical clinic with doctors, nurses, PA staff, and a pharmacy.
- Full service dental clinic.
- Provides specialized services to students including services related to nutrition, sexual health, drugs/alcohol, and stress counseling.

### **Housing**

<http://www.montana.edu/reslife/>

<http://www.montana.edu/fgh/>

Jeff Bondy, 994-2661

Hedges Complex 33 (Between North and South Hedges)

- Undergraduate Residence Halls (Jeff Bondy, Director of Residence Life, 994-2661)
  - Manages all of the residence hall day-to-day supervision of students and staff throughout the regular school year including the conduct processes within the residence halls.
  - Provides support and services for those living in the residence halls including welfare checks and academic tutoring.
- Family & Graduate Housing (Chancey Ringer, Director of Family & Graduate Housing, 994-3730)
  - Manages day to day operations of Family & Graduate Housing, including oversight of facilities, grounds, conduct, staffing, rental account, and student welfare issues.
  - Offers housing to students with families, graduate students, and undergraduates with 72 or more credits.
  - Staff is on-call 24 hours a day, 365 days a year to provide support to tenants for emergency, maintenance, or general assistance.

### **University Police**

<http://www.montana.edu/wwwmsupd/>

Chief Robert Putzke, 994-3220

24 hour Police Dispatch, 994-2121

Corner of 7<sup>th</sup> and Kagy Blvd.

- University Police Department operates 24 hours/day including semester breaks, summer session and holidays.
- Provides law enforcement, emergency and non-emergency services to students, faculty, staff, and visitors.
- Performs welfare checks on students you or parents may be concerned about.
- Provides escorts for students, faculty, and staff on campus any time, day or night.
- Plainclothes officers can be present in a course or at sensitive meetings upon request.
- Call UPD if you feel threatened or are in immediate danger (2121 on-campus, 911 off-campus/cell phone)

### **VOICE Center**

<http://www.montana.edu/voice/>

Alanna Sherstad, 994-7069

SUB 370 (above Leigh Lounge)

- Serves survivors as well as friends and family members of survivors of sexual assault, harassment, relationship violence, stalking, and similar issues.
- A confidential service, ensures student clients are informed of their options.
- Provides trained advocates to help students navigate legal processes, police reporting, Title IX, and university conduct procedures.
- Will send someone to your office to walk a student over to their office.