How to install LANDesk on Windows OS

- 1. Connect to the MSU network via a wired connection or MSU-Secure wireless.
- 2. Install the LANDesk agent by running this package: \\ldms\agents\MSUWinbase_with_status.exe
- 3. Reboot (recommended) after installation is complete.

How to install LANDesk on Mac OS X

Before you begin you must be connected to MSU network via a wired connection or MSU-Secure wireless.

- 1. Open Finder and click on Go menu.
- 2. Select Connect to Server...
- 3. Entersmb://ldms.msu.montana.edu in the Server Address field and click the Connect button.
- 4. If prompted for credentials, enter your NetID and password
- 5. Select **agents** in the "Select the volumes you want to mount..." window and then click the **OK** button.
- 6. Drag or copy the LDMSClient.mpkg to your desktop.
- 7. Wait for download to complete before going to step 6.
- 8. Click the LDMSClient.mpkg to open and then click the Continue button.
- 9. Click the **Continue** button to select the destination drive, generally Macintosh HD.
- 10. Click the **Install** button. Enter your computer's credentials when prompted.
- 11. Click the Close button (after the installation has been successful).
- 12. The LDMSClient.mpkg can now be moved to the trash.
- 13. Click the LANDesk icon in the upper toolbar on the screen and select Inventory Scan.

Need Help? Please contact the IT Service Desk (994-1777 | helpdesk@montana.edu).