

# Bozeman IT Council Notes

Thursday, November 19, 2015

President's Conference Room

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## Attendees

Connor O'Leary

Matt Bunko

Jay Van Voast

Lindsey Downs (Scribe)

Eric Wold

Adam Edelman

Matt Rognlie

Ernie Visser

Cindy Tirrell

Tracy Simonson

Rich Shattuck

Heather Griner

Chris Deshazo

## Call to Order, Announcements, Approval of Minutes from Prior Meeting

Minutes from previous meeting approved

## Updates

### I. InCommon Certificate Service

- Service available through NET+ and InCommon Membership.
- Certificates can be requested via the Web site ([montana.edu/itcenter](http://montana.edu/itcenter), under Get Connected) and more information is available at the InCommon page ([montana.edu/itcenter/incommon](http://montana.edu/itcenter/incommon))
- Do not need to self-sign or pay for certs, use this service for free (centrally funded)

### II. O365 Status

- Mail Migration
  - 4300 mailboxes migrated (including GF)
  - 114+ departments/colleges migrated
  - 80%+ complete
  - President's office and Legal Department next
- Legacy Gemini system
  - Using migration to complete Gemini migrations
    - 1200 accounts 2 years ago
    - 260 accounts today (50 system related, 49 remaining (transitioned to O365), 143 remaining (remove or transition to O365))
- Office Pro Plus
  - 2768 downloads end of Oct.
  - Includes GF and BL
  - \$221,440 cost savings for students
- Other Campuses
  - Havre is working on a contract, may use Microsoft contract we are on
  - Billings is just out of pilot and moving forward (own contract)
  - GF is complete

### III. Campus Wireless Status

- Fall 2015
  - Reid 3<sup>rd</sup> and 4<sup>th</sup> floors (full overage in progress)
  - Hamilton Hall (full overage in progress)

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- 2<sup>nd</sup> floor classroom, fireplace room, computer lab remaining
- Classroom capacity enhancement (in progress)
  - 40% completed (finish over winter break)
- Wilson capacity enhancement for entire building (finish over winter break)
- Winter Break 2015
  - Wireless coverage in classrooms
    - 11 classrooms in Culbertson, Howard, Reid, Sherrick and Wilson
- Spring 2016
  - Leon Johnson (full overage)
  - Plant Bio ((full overage)
  - Reid (full overage 1 and 2 floor)
  - Chem/BioChem (full overage)

#### IV. SonicWall (added agenda item)

- User reported that after unjunking an email using the email from SonicWall the junk email disappeared. We are working through some issues that a small number of users are experiencing (some related to aliases, O365 or local junk filtering, etc)

#### Discussions

- Service Marketing Ideas
  - Looking for ideas on marketing products from ITC (such as Box, WebEx)
  - When emails come out about a service it comes out from various locations (ITC MarCom (people may not read because of marketing, they don't like this, University Communications).
  - Please provide communication or information to IT Council prior to communication being sent. IT Council members would like to contribute to content and also know about what is being sent out (so when dist. IT councils get questions.
  - Go to departmental meetings/staff meetings and give mini presentations on what is available.
  - TechHub with Student Success
  - Admissions partnership-new student orientation
  - Look at how Extension communicated (weekly Adobe Connect session).
- Extending Virtualization to Other Units
  - Cisco Unified Computing System
    - Scaled to provide support existing central labs
  - Costs to Increase Hardware
    - \$10,000 per 64 standard machines.
    - \$10,000 per 32 graphically intensive workstations.
  - Software Licensing Costs
    - New \$27,500 for every 100 machines, with ongoing licensing costs of \$12,250.
- Virtualization Growth Proposal

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- ITC will allocate capital budget to support community adoption of the backend virtualization hardware.
    - Need to quickly determine interest to potentially add hardware.
  - ITC will engage with academic units to identify potential labs to transition
    - Cost for unit would be focused on software licensing.
    - Believe that CFAC would be appropriate submission focus, propose collaborative submissions.
  - ITC will continue to transition core labs to virtualization environment.
  - Contact Rod to discuss virtualization interests.
- Desktop Procurement
    - Personnel changes Personnel Changes to ITC
      - Joe Dalton has retired
      - Kyle Reynolds (moved to purchasing role)
      - Ashley Ward (new purchasing agent)
      - With changes, nice time to have conversations on desktop procurement
    - MSU trends in spending with Dell (see slides)
      - Downward trend in business with Dell.
    - Looking forward-what makes sense? Should we continue purchasing in departments, should we purchase together, etc.?
      - Dell Premier
      - Dell & CDW-G
      - Exploring other vendors
      - Shift focus away from hardware to system/software requirements
      - This could be a conversation separate from these meetings to determine what exactly central ITC can do to help in purchasing.
      - Dell will be on campus next week to discuss best practices and what other universities are doing for purchasing (Wednesday next week). Let Heather know if interested.

## Questions/comments

- Should we use the “gold, silver, etc.” package? Similar to how the state purchases. Doing some more research on this now.
- Standard configurations are useful or recommendations based on what an individual needs.
- Is this a four campus discussion?
- Make Bozeman plan first and then extend to other campuses.

## Action Items

- Council should contact Heather with comments/discussions on procurement.
- Provide feedback to Heather on whether we should move toward option of offering similar recommended computer configurations as the state (see attached document).