Bozeman IT Council Notes

Thursday, February 18, 2016

President's Conference Room

Call to Order, Announcements, Approval of Minutes from Prior Meeting

January Minutes Approved

Communications Check-In

- Last month – A communication announcing Spark was sent to Faculty and Staff. Currently only 170 users have logged in.
- Should a big marketing push be made this semester?
  It was decided to use Spark for a semester to better gauge user issues and use and then bring a Spark product team back for a de-briefing at which time a decision can be made whether to do a more formal campus roll-out in the fall.

Updates

Video Teleconferencing

Matt Rognlie (representing the VTC working group) presented an outline of the Video Teleconferencing report noting a draft should be ready in a month.

Report Sections

- Charge
- Nomenclature
- History and Scope
- Existing Infrastructure
- Current Needs, Challenges and Opportunities
- Recommendations
  o Oversight and Steering Committee
  o Scope of Responsibility
  o Additional Infrastructure Investments
  o Customer Support Model

Noted by the group was that it is important now that unique user needs are addressed in such a way that considers long-term maintenance and support.

Discussions

I. SSL VPN
   A limited number of individuals are current unable to connect via VPN to campus. Does the need warrant the purchase of a new appliance? Can changes be made to our current infrastructure to accommodate these people?

   Intermediate steps will be discussed for the interim and a decision made of when to go forward.

II.   PC/MAC Software
The question was posed of whether departments can make recommendations regarding student hardware. The group agreed that the department level is the right place for recommendations to be made as long as it is not a mandate.

Action Items

- Chris DeShazo will share CAA's student computer recommendations with the council.
- Jerry Sheehan will discuss the ability of departments to make student computer recommendations and the possible consequences of doing so with the Executive Council.