

Bozeman IT Council Notes

Wednesday, September 28, 2016
President's Conference Room

Attendees: Robert Barksdale, Matt Bunko, Jerry Carvalho, Chris Deshazo, Adam Edelman, Rod Laakso, Paul Lambeth, Matt Rognlie, Jerry Sheehan, Tracy Simonson, Josh Turner, Eric Wold, Mike Wright

Call to Order, Announcements, Approval of Minutes from Prior Meeting

August minutes approved unanimously

Updates

MacOS Sierra Update Incompatibilities

- We discussed compatibility issues related to the latest Mac OS – in particular, the loss of VPN functionality. We are testing the Shimo client which has worked well so far. Mike will assist with additional testing prior to sending a campus message. ITC is also beginning a small POC of a potential next-generation VPN solution – broader requirement gathering and testing will occur later this year.

QuickTime for Windows

- We are aware of ~330 Windows machine that will have QuickTime removed via LANDesk. A communication will go out soon in preparation for this – and will urge the installation of LANDesk or at a minimum, the removal of QuickTime as appropriate. Josh will look at generating a list by area of those affected.

Teaching with Technology Fair

- A technology fair run by CFE and ITC focused on faculty and technology in teaching will occur in October. Details will be shared with the group.

WAN Upgrade Coming

- Preparations and work is underway for replacement of the physical WAN infrastructure after a competitive bid process. The PNWGP will provide east/west connectivity for campus at 100Gb.

New ITC Space

- ITC is preparing to relocate 45 staff to the CFT5 building in later October.

Roadmapping

- ITC is beginning technology roadmapping efforts with our wireless network and will have collaborative meetings beginning in November.

Discussion

Unit IT Priorities

- College of Nursing: Robert Barksdale – key efforts include assistance and training across the College on leveraging central services such as WebEx, Box, Id Finder, etc.

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- Letters & Science: Mike Wright – recent remodel of Dean's office and reorganization efforts to a shared services model have been a focus. Expansion of VDI and storage needs (research and commodity) are a focus.
- University Business Services: Tracy Simonson – key efforts include PCI, EDM, and investigation into Workflow. A payment processing RFP is under development.
- Student Success: Eric Wold – CRM implementation is coming – starting with undergraduate, graduate coming soon. An RFP for scholarship administration is underway.
- Arts & Architecture: Chris Deshazo – the new Dean and new Directors of Architecture and Film & Photography are on board and coming up to speed. Procurement of new computers is a focus, and the new large format 3D scanner is coming online. Discussions for a new collaborative cross-college lab are picking back up.
- College of Agriculture: Matt Rognlie – On-going user support is a focus as is the support for several new buildings coming online around the state.
- Auxiliary Services: Matt Bunko – support related to the new dining hall is a focus. Roadmaps for wired and wireless networks are under development as is a new ResNet network core. CBORD and CatCard upgrades are coming, as is the implementation of a new StarRez module for Conference Services. PCI compliance support is also a focus.
- College of Business: Jerry Carvalho – there is a focus on collaboration tools to replace GApps. VDI in the College as well as Banner reporting are also a focus.
- College of Engineering: Ernie Visser (via email) - Complete the McAfee, LANDesk and Identity Finder rollout. Windows 10 migration and testing. Rest of COE Student computer labs Windows 10 fall 2017. Faculty and staff by fall 2018. SSL based VPN and/or Microsoft Direct Access for remote and mobile users with PPTP VPN connection issues. Review of software license costs for student install option of software in highest demand by COE students (CFAC FY18 proposal). New help desk system training for COE IT staff and COE users.
 - Questions from Ernie:
 - Office 365 groups support – What will ITC provide? What is expected of distributed units?
 - Cloud backup? Will ITC/MSU have preferred vendor? What are legal issues?
 - VDI – Graduate students accessing VDI GSL desktop from their office computers? Older laptops as thin clients?