NRSG 444: Care Management
Credits: 3 (2 lecture; 1 R/D)
Prerequisites: NRSG 352 and NRSG 387R

Course Description: This course focuses on the management of care across the continuum with application of ethical and legal concepts. The nursing role in the care management process will be explored. Case management and disease management will be examined as methods of managing health care.

Course Objectives: The student will:

1. Discuss principles related to management of nursing care using examples from clinical experiences.
2. Compare and contrast care management, disease management and case management.
3. Discuss application of evidence-based practice to care management.
4. Examine legal and ethical issues related to management of nursing practice.
5. Demonstrate essential competencies of care management.
6. Students will demonstrate behaviors that are congruent with the ANA Code of Ethics, Scope and Standards of Practice, and Social Policy Statements in all class related interactions. (F6-9, 12-13, T2,3,6,8,13)

Recommended Content and Concepts:

1. Care management:
   History and contemporary models.

2. Case management:
   History and contemporary models, definitions, roles, functions, scope, and goals of case management.
   Screening, assessment, care planning, arranging for services delivery, monitoring, reassessment, evaluation, transitional planning.
   Professional values, advocacy, collaboration, coordination, delegation, negotiation, conflict management, decision-making, assertive communication, chain of command communication.
   Quality improvement, variance analysis, critical pathways, care maps, client and organizational outcomes.
   Relationships among health status, utilization, access, quality, outcomes, and cost—how care management can affect these relationships.
   Implementation of care management in various settings, e.g., public health, home health, acute hospital based care, mental health, managed care organizations, etc.
Disease management, quality outcomes and appropriateness of care for client populations.
Combining health promotion with illness management.

3. **Community resources:**
   - Eligibility, accessibility, and appropriateness.
   - Interdisciplinary and interagency relationships.

4. **Legal and ethical issues related to:**
   - Nurse Practice Act
   - Standards of Care
   - Advanced Care Planning, withdrawing, withholding treatment
   - Liability, malpractice, professional negligence
   - Informed consent
   - Disclosure
   - Referrals
   - Confidentiality and HIPAA
   - Fraud and abuse

**Suggested Student Learning Activities:**

- Student presentations
- Care Study / clinical pathways
- Debate
- Discussion
- Role playing
- Video and evaluation of behaviors
- Evaluation and/or development of care management plans (eg., case management, disease management, outcomes management, critical pathways).

**Approved by UAAC:** March 25, 2013

**Approved by Faculty:** May 3, 2013