Install Lync for Mac 2011

Skype for Business for Mac will be available sometime in 2016. Until then, Lync for Mac 2011 is included with your Office 365. It will work with Office 2016.

How to install and configure Lync on your Mac desktop or laptop

Download & Install

1. Go to Outlook Web/Office 365 at http://outlookweb.montana.edu
2. Sign in with the following credentials:
   User name: NetID@msu.montana.edu
   Password: NetID Password
3. Click the Settings icon in the upper right corner of the screen. see image below
5. Click Software (Install and manage software).
6. Click Skype for Business in the left navigation list.
7. Click the Install button.
   After the install file has downloaded
8. Double-click the Lync_Mac_2011_All.dmg file.
9. Double-click the Lync Installer icon, and then click Continue on the "Welcome" screen when prompted.

   Note: If you receive a message indicating that "Lync Installer.mpkg can't be opened because it is from an unidentified developer," click OK, and then hold down the CTRL key on your keyboard, click the Lync Installer icon and select Open.
10. Click **Continue** on the "Software License" screen, review the agreement, click **Agree**, and then click **Install**.

   *Note: If you are prompted for a password enter your Mac’s password.*

11. Click **Close** on the Installation Successful message.

   *Continue to next page...*
Configure & Connect

1. **Open Lync** by clicking on the L icon in dock.
2. **Review license agreement and click Accept.**
3. **Click Don’t Change** when prompted to make Lync the default for Telephone Calls. *The Lync sign-in panel opens (see image).*
4. **Enter your netid@msu.montana.edu** for both the Email Address and User ID and your NetID password as shown in the image below.

5. **Click the Advanced button.**

![Lync sign-in panel](image)
6. In the panel that opens do the following (see image below):
   a. Uncheck the Use Kerberos box if it is checked.
   b. Click the **Manual Configuration** button.
   c. Enter for both internal and external server: **sipdir.online.lync.com:443**
7. Click **OK**.

![Authentication and Connection Settings](image)

8. Click **Sign In**, and if prompted to Verify Certificate click **Accept**.

**Troubleshooting**

If your login attempt fails with the error: “Sign into Microsoft Lync failed” do the following:

1. Click **Help** menu bar at top of screen.
2. Click **Check for Updates** and install any available updates.
3. Quit Lync and restart.
4. Try to sign in again.

If you are still having issues contact the IT Service Desk at 994-1777 for assistance.