WebEx Browser Extension Update Instructions

These instructions are for updating the WebEx Browser Extension for Chrome and Firefox on Windows computers only. This vulnerability (July 2017) does not affect Internet Explorer or Edge browsers.

Mozilla Firefox -
To check the version of Cisco WebEx extension in Firefox:
1. Click the 3-horizontal line icon in the upper-right corner of browser window.
2. Click Add-ons.
3. Click Extensions in left sidebar.
4. Locate Cisco WebEx Extension and click the More link. The version should be 1.0.12 or greater.
5. Ensure that Automatic Updates is enabled.

To update:
1. Click the cogwheel next to the search bar and choose Check for Updates.
2. Under the cogwheel also check the box to Update automatically.

Chrome – update Cisco WebEx Extension to latest version
To update and ensure the correct version is installed:
1. Open the Chrome Settings page by clicking the menu icon (3 vertical dots), located in upper-right corner.
2. Click More Tools > Extensions.
3. Check the Developer mode checkbox located near the top of the page to the right of the Extensions heading.
4. Click the Update extensions now button.
5. Restart Chrome.
6. Validate that the Cisco WebEx Extension is version is 1.0.12, or later. This can be done by repeating steps 1 and 2 above then browsing to the Cisco extension and checking.