

March 3, 2017

Dear Banner User:

Beginning Tuesday March 7, Mozilla Firefox **can no longer be used to access Banner forms and reports** due to the discontinuation of Java plugins.

This means the **only** supported browsers for connection to Banner 8 forms/reports are **Internet Explorer 11 (for Windows users)** and **Safari (Mac OS users)**. See below for Banner 8 compatible browsers.

Browser Name	Version	Banner Compatibility
Internet Explorer	11	Yes
Safari	10.X	Yes
Google Chrome	55.X	No
Edge	25.X	No
Firefox	51.X	No

For questions, please contact your local Help Desk at:

Bozeman: helpdesk@montana.edu | 406.994.1777

Billings: helpdesk@msubillings.edu | 406.247.5700

Havre: HelpDesk@msun.edu | 406.265.3765

Great Falls: infotech@gfcmu.edu