## **VOICEMAIL QUICK REFERENCE**

#### Access voicemail

#### On-campus:

- Press the message button on your phone
- Dial 6060 from any campus phone

#### Off-campus:

• Dial 994-6060

#### Web interface:

• www.montana.edu/voicemail

### **Record greetings**

Personal verification

8-2-9

- a recording of just your name (recommended, voicemail system doesn't pronounce names well)

### Personal greeting

8-2-1

- the standard greeting a caller hears when reaching your voicemail

### Extended Absence greeting

8-2-3

- a temporary out-of-office greeting; expiration time/date must be set in web interface

## **VOICEMAIL QUICK REFERENCE**

## Frequently used phone commands

Play first message	2
Delete message	7-6
Play envelope <sup>1</sup>	7-2
Call sender of message	9
Play previous message	4
Play next message	6
Skip forward within message	3
Skip backward within message	1
Get help	*
Cancel/Previous menu	#

<sup>&</sup>lt;sup>1</sup> Caller name, number, time, and date

# Features available through web interface

Personal Attendant (General tab)

Auto Login (My Phone tab)

Optional Greetings (Greetings tab)

Extended Absence Expiry Date (Greetings tab)

### For more detailed instructions visit:

www.montana.edu/voicemail