

**MONTANA STATE UNIVERSTIY-BOZEMAN  
COLLEGE OF NURSING  
Master Resource Outline**

**N444: Care Management**  
**Credits: 3 (Lect 2, R/D 1)**  
**Prereq: N354 and N387R**

Course Description: This course focuses on care management with application of ethical and legal concepts. The care management process will be explored. Case management will be examined as a method of managing health care.

Course Objectives:

1. Discuss principles related to management of nursing care using examples from clinical experiences.
2. Discuss principles of disease management for selected patient populations.
3. Discuss application of evidence-based practice to care management.
4. Examine legal and ethical issues related to management of nursing practice.
5. Compare and contrast various roles and functions of case management.
6. Demonstrate essential competencies of care management such as advocacy, conflict management, and collaboration.
7. Demonstrate responsibility and accountability reflecting professional values.

Recommended Content and Concepts:

Care management:

History and contemporary models.

Case management:

History and contemporary models, definitions, roles, functions, scope, and goals of case management.

Screening, assessment, care planning, arranging for services delivery, monitoring, reassessment, evaluation, transitional planning.

Professional values, advocacy, collaboration, coordination, delegation, negotiation, conflict management, decision-making, assertive communication, chain of command communication.

Quality improvement, variance analysis, critical pathways, care maps, client and organizational outcomes.

Relationships among health status, utilization, access, quality, outcomes, and cost— how care management can affect these relationships.

Implementation of care management in various settings, e.g., public health, home health, acute hospital based care, mental health, managed care organizations, etc.

Disease management, quality outcomes and appropriateness of care for client populations.

Combining health promotion with illness management.

Community resources:

Eligibility, accessibility, and appropriateness.  
Interdisciplinary and interagency relationships.

Legal and ethical issues related to:

Nurse Practice Act  
Standards of Care  
Advanced Care Planning, withdrawing, withholding treatment  
Liability, malpractice, professional negligence  
Informed consent  
Disclosure  
Referrals  
Confidentiality and HIPAA  
Fraud and abuse

Examples of Learning Activities:

Student presentations  
Care Study  
Debate  
Discussion  
Role playing  
Video and evaluation of behaviors  
Evaluation and/or development of care management plans (e.g., case management, disease management, outcomes management, critical pathways).

Approved by UAAC: November 6, 2006

Approved by Faculty: November 13, 2006