



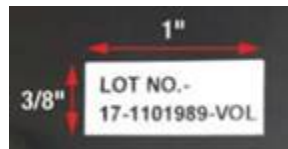
**Description:**

The workstations may be black or white and can be used in a sitting or standing position. The workstations measure about 36-42 inches wide by 24 inches deep. They have two handles and two hydraulic gas pressure cylinders which enable the workstation to be raised or lowered.

These units were imported by Knape & Vogt Manufacturing Company and sold under multiple brand names nationwide including online at eBay, Amazon.com, Staples.com, imovr.com, ergodirect.com, hafele.com, ergonomicaccessories.com, ergoexperts.com, and officeanything.com, from October 2016 through February 2019 for between \$350 and \$560. Brand Names Include Adas Elevo Sit-to-Stand Desktop; K&A Manufacturing Helium Surface; 3M Precision Standing Desk; Inscape Rockit; IMOVR Ziplift; Volante Ziplift; Workrite Ergonomics Solace Desktop; and Neutral Posture Ergonomics StandUp X1.

**Identify Recalled Unit:**

1. Most recalls provide a limited period of time to seek a remedy offered. Do not delay in acting upon this recall.
2. Locate the Lot Number (LOT NO.) label located on the inside of the right hand top surface bracket. You can find the lot code sticker by raising the workstation to its highest position, and looking on the upper right-hand bracket underneath the desktop surface.



3. If you cannot locate a Lot Number label, contact Knape & Vogt for assistance.
4. Affected units have Lot Numbers including: 16-#####-VOL; 17-#####-VOL; 18-#####-VOL; and 19-#####-VOL.
5. If an affected Lot Number is identified, immediately contact Knape & Vogt to arrange for a free in-home/office repair.
  - a. Provide: a) the number of desks to be repaired; b) Lot Number(s); and c) the location/address.
  - b. Your retailer will be unable to service your desk under this field repair program. All retailers have been instructed to forward customer inquiries to Knape & Vogt.
  - c. If you have the repair completed, Knape & Vogt will extend your manufacturer's warranty to 2 years from the date of repair.
6. If you have experienced an incident with this product, report it to the US Consumer Product Safety Commission [HERE](#).

**Contacts & More Information:**

- Knape & Vogt toll-free at 888-667-1501 from 8 a.m. to 8 p.m. ET Monday through Friday
- Knape & Vogt online at [www.kv.com](http://www.kv.com) and click on the recall link at the bottom of the page for more information
- This recall can be found at US Consumer Product Safety Commission:  
<https://www.cpsc.gov/Recalls/2019/Knape-Vogt-Recalls-Office-Workstations-Due-to-Injury-Hazard>

This recall involves specific models with very specific details provided in the recall notices. The notices provide additional information and should be referenced.

Thank you for your attention to this concern,

-Aric



**ARIC CURTISS** | Risk & Loss Control Specialist  
Risk Management & Tort Defense Division  
Department of Administration  
**DESK** 406.444.3486 | **MOBILE** 406.459.1115  
[website](#) | [email](#)