

Post-ServSafe® Exam Notes

1. Approximately 10 days after the test, you will receive an email which will include your **Student Number** which is needed to access your score.
 - a. The email will be from the ServiceCenter@restaurant.org. Be sure to check your “junk,” “spam,” or “clutter” folders to make sure it wasn’t sent there.
2. Create a New Profile/Check scores:
 - a. Visit **ServSafe.com**
 - b. Select the “**Students**” tab
 - c. Click on “**Check Your Exam Score**”
 - d. Click on “**Create New Profile**”
 - e. Fill out the Registration form
 - i. You will need to create a **Web User ID** and **Password**
 - ii. Enter your 7-Digit **Exam Session Number*** and **Student Number** (included in the initial email you received from ServSafe®)
 - f. After checking your score, if you passed, you can then print out your Certificate.
3. A passing score of **75% or better** is required on the exam.
 - a. If you don’t receive a passing score, you can retake the exam up to three times in a 12-month period (with a 30-day waiting period between attempts).
 - b. Contact your local Extension Office if you wish to retake the exam, to check on upcoming classes, and/or if you have any further questions.
4. The Managers Certificate is valid for 5 years. After expiration you must retake the class and exam to recertify. The certification goes with the person, not the food establishment.

****Exam Session Number:*** You should have written this 7-digit number down right before taking the Exam. Trouble remembering where it might be written down? Check inside your ServSafe® Manual, or the green sheet of paper that came with your exam.