

Bozeman IT Council Notes

Thursday, June 16, 2016
President's Conference Room

Call to Order, Announcements, Approval of Minutes from Prior Meeting

April minutes approved unanimously

Communications Check-In

- Windows 10
 - Have not communicated that users should upgrade yet. IT notice on W10 has been updated indicating that they can upgrade if they would like.
 - Will write communication on upgrading personal devices prior to day the upgrade will no longer be free (July 29). Enterprise owned/domain connected devices will be upgraded through ITC process.

Updates

Adobe Creative Cloud SSO

- Originally software was provided with software package maintained by service desk. We will soon deploy a cloud version accessed with single sign on. Further upgrades will come automatically.
 - New requests will go through new SSO process.
 - Confirming a process to migrate previous versions to the newer cloud process.
 - Limited licenses available. Will be contacting users to see if they are still using the system, if not please uninstall and allow us to free up that license. New cloud downloads will let us track license use.
 - Student labs will not be downloading using cloud process but will remain in the current process.
 - Still have the fac/staff home licenses for \$9.75/year for CC suite.
 - Also have the upgrade available for Adobe DC vs. Pro. Reviewing if there are issues with compatibility.

Student Email

- **All new students will use O365 starting this summer** (first orientation was June 14-15) (email address is @student.montana.edu). Students will also have GApps accounts.
- In MyProfile, **existing students** can request an O365 account but not forcing current students to migrate at this time. If these students request O365 they will keep both GApps account (@msu.montana.edu) and O365.
- Dual enrolled students (high school and Gallatin College)-they have a NetID and will receive O365 accounts through Gallatin College.
- After graduation student O365 account is disabled. Considering the de-provision timeline window for this and other types of services (will be an across the board timeline for all products and all users (fac/staff/stud).
 - Content is disabled/not accessible on most of the products not necessarily deleted.
- Considering the issues with users who move from student to employee.
- See more information at www.montana.edu/email/

Bozeman IT Council Notes

Thursday, June 16, 2016

President's Conference Room

Alleged Copyright Infringement

- We are updating policies in preparation for approval through the University Council process.
- Have draft of Alleged Copyright Infringement Policy and Standards finalized and ready to go to UC in their fall meeting.
 - Clean up occurred on positions which receive notification of issues, requirements for notifications to legal, official communication template language that will be sent to users. This communication will provide information and instructions to users on participating in a discussion on situation prior to network access being removed (users may not be infringing on copyright and will have the opportunity to discuss).

Other: Question on orientation lab access

- Students this week had issues during orientation when logging into the student labs to register. The students were unable to log in as they had not setup their passwords/had forgotten passwords. This caused several issues during orientation and loss of time.
- Will clarify policy that a local account can be created for orientation use.
- Clarification will be sent middle next week.

Discussions

Strategic Planning SWOT-will provide this information separately.

Action Items

- User Services will look at Windows 10 communication for non-domain joined computers/personal computers
- Mike will send info to Adam on where dual jacks were installed so we can have a conversation on ceasing the installs of this type
- Jay and Adam will discuss issue with recent identified vulnerability in Extension and issues when port was turned off for entire department.
- Provide further, frank Strengths, Weaknesses, Opportunities, Threats regarding institutional IT and send to Lindsey to combine.

Previous action items:

- Jerry Sheehan will discuss the ability of departments to make student computer recommendations and the possible consequences of doing so with the Executive Council.
- Share technical requirements for Research storage application meeting time with group (Jerry) and the individuals currently invited to the meetings in case others need to be invited.
- Talk to users about their opinions, concerns or questions on teleconferencing (informal survey) (All)
- Consider the quick items that could be addressed on campus and email to Lindsey and Jerry. Will review in June.