Bozeman IT Council Notes

Thursday, October 20, 2016

President's Conference Room

Attendees: Jerry Carvalho, Chris Deshazo, Adam Edelman, Tracy Simonson, Josh Turner, Ernie Visser, Mike Wright

Call to Order, Announcements, Approval of Minutes from Prior Meeting

September minutes approved

Communications

Office 365/GApps

- We discussed the draft communications – one suggestion was made to offer further clarification on the need to separate student from employee accounts. This could be accomplished via Web content that is linked from the message.

ITC Move

- We discussed the ITC move – some questions around how desktop support will interface with campus customers and how meeting schedules will change.

Updates

Departmental Ransomware

- A Ransomware issue that was inconsequential due to viable backups revealed some issues with stewardship of sensitive information on a departmental server. We discussed the requirement to run Identity Finder against all departmental file servers and take appropriate action. Concerns were raised regarding viability of Box and knox and it was agreed that we would discuss and work through each scenario encountered.

QuickTime for Windows

- We've removed most instances of this and will work through the few errors that were encountered.

MacOS VPN Client

- We are still evaluating the Shimo product and will purchase and make available once deemed viable. It is still best to hold-off on updating to Sierra until solutions to the known compatibility issues are resolved.

EDUCAUSE Remote Attendance

- EDUCAUSE is not making this available this year.

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Discussion

Email, Office 365, GApps

We reviewed the history of email at MSU and discussed the current approach to moving away from GApps. While existing GApps accounts are not going away at this point, we will no longer provision as of May 2017, and no longer support as of August 2017. Some questions were raised regarding training on the O365 suite – we will assess the need and determine how best to approach. For now, training is available off of: http://www.montana.edu/office365/employee/opp.html