

Bozeman IT Council Notes

Thursday, June 15 2017

President's Conference Room

Attendees: Matt Bunko, Adam Edelman, Rod Laakso, Paul Lambeth, Matt Rognlie, Tracy Simonson, Frank Stock, Josh Turner, Justin van Almelo, Jay Van Voast, Ernie Visser, Mike Wright

Standing Item - Communications

- As a reminder, all communications are archived here:
<http://www.montana.edu/uit/notices/index.html>
- No near-term communications planned.

Information Items

- Box has been deployed to MSUN and will be GFCMSU soon. Box Drive is coming – pending testing and review. This replaced Box Sync though functions differently – communications will be necessary. Anyone interested in helping to test and document Box Drive should contact Josh for access.
- The upgrade for ePO has been problematic. New servers are being built in anticipation of successful installation of the latest version. We will discuss whether it is appropriate to include Endpoint Protection at this time or to stick with the initial plan of deploying that later.

Discussion

Affiliate Accounts

We discussed the status of Affiliate Accounts and how best to approach the provisioning of technology. Current HR policy requires the completion of a form for approval of Affiliate Accounts. Discussions are ongoing regarding exactly what services should be provisioned and what are able to provision (technically and per license). Justin is leading that effort. In the meantime, Justin is the point of contact if any questions arise with requests.

Other Topics

Ernie requested insight into the prioritization of capital projects – in particular, the wiring infrastructure upgrade in Barnard Hall. We'll plan to discuss at next month's meeting.

Josh mentioned the staffing shortage at the Help Desk – patience is appreciated during this time. Some calls have been unanswered and not routed back to the Menu – could be associated with the known intermittent voicemail outages or perhaps a different issue. Any issues like this should be forwarded to Josh.

REMINDER: *please provide agenda items for future meetings to maintain the collaborative value of this Council.*