



1 Build the Foundation

Root causes of frustrations and inefficiency must be solved with needed foundation.

➔ Begin immediately with qualified project teams and program oversight.

2 Lay the Cornerstones

Certain cornerstones are needed, based on foundation, before processes can be solved.

➔ Begin in parallel with foundation using collaborative teams and oversight.

3 Fix Process Pains

HR-Payroll and HR-EPAFs are dependent on, and could change with, foundation and cornerstone pieces.

➔ Continually report progress; begin as soon as possible.

4 Add Finish Work

BPA and Purchasing improvements are more narrow in scope, less widely felt, dependent on foundation and cornerstones.

➔ Include in project teams; convene purchasing summit.