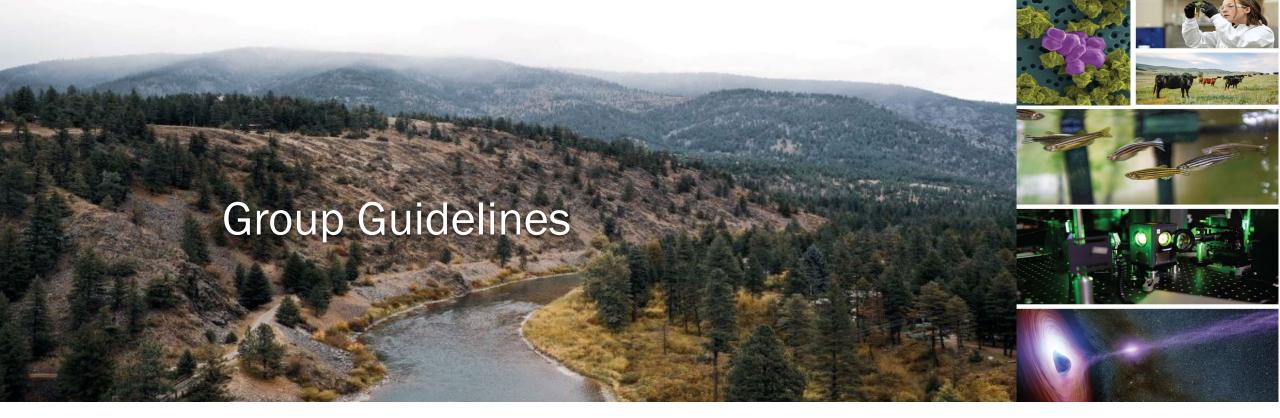
# Safety Culture and Compliance



The opinions expressed are those of the presenters and may not necessarily reflect Montana State University.

Disclaimer





- Stories stay, lessons leave
- Make sure everyone is heard in your small group discussions
  - Limit your comments to a couple of sentences so that you don't dominate the discussion.
  - Three and me principle where you allow three people to speak before you speak again.
- Speak with the expectation you will be heard and listen with the opportunity to be changed.
- Use "I" statements so that you are speaking from your personal experience.
- Take risks and expect discomfort: We ask that you contribute to discussions and exercises by sharing your thoughts, feelings, and experiences. Sometimes this may involve personal discomfort and risk taking. It is up to you the degree of risk or disclosure you make.

#### Nick Childs

- Fuel Cell Engineer
- High School Science Teacher
- Came to MSU in 2006 for graduate school
- Graduated in 2013 and started teaching in the physics department
- Became Radiation Safety Officer in 2014
- Became Laser Safety Officer in 2019







Indicators of a Negative Safety Culture



Indicators of a Positive Safety Culture



Compliance with Negative Safety Culture

#### **Negative Safety Culture**

- Unknowledgeable
- Unsafe practices
- Repetitive problems

#### Positive Safety Culture

- Mentoring
- Communication
- Commitment

## <u>Compliance - Negative</u> <u>vs. Positive Culture</u>

- Enforcement vs. Assistance
- Reactive vs. Proactive
- Building vs. Maintenance

Was there a triggering event that identified the need for improvement in compliance and your safety culture?

Occupational Safety and Health

Radiation/Chemical/Biological

Animal and Human Subjects

Conflict of Intertest

Foreign Influence

**Export Control** 

**Uncrewed Aircraft Systems** 

Data security

Others?

Stories stay, lessons leave

## Change Management



**Duration** 



**Integrity** 



Institutional Commitment



**Effort** 

## Duration (3-5 Years)



**Training** 



Program Commitments



Follow Up

## **Duration - Training**



Knowledge and Awareness



Best Practices and Mitigation Strategies



**Expectations** 



**Institutional Risk** 

## **Duration – Program Commitments**



Protocol



**Procedures** 



Agreements

## Duration – Follow Up

#### **PERSONAL INTERACTIONS**

PROGRAM COMMITMENT CHECK-IN

INSPECTIONS AND CORRECTIVE ACTIONS

**RETRAINING AND REFRESHERS** 

## Integrity



Program Officer



**Committee** 



Safety and Risks



Rules and Regulations

## **Integrity - Program Officer**



- Driver
- Caring
- Respectful
- Knowledgeable
- Compassionate
- Motivating
- Partner
- Teacher
- Mentor
- Patient
- Flexible

### **Integrity - Committee**



- Peers
- Knowledge
- Experience
- Support
- Collaboration
- Enforcement

## Integrity - Safety and Risks



Negative Health Effects



Institutional Risk



Loss of Intellectual Property



Loss of
License or
Authorization

## Integrity – Rules and Regulations

Identify

Understand

Implementation Strategies

#### **Institutional Commitment**







Infrastructure



**Personnel** 



Management Systems

#### **Effort**

#### **Trainings**



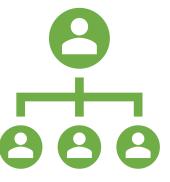


**Inspections** 



#### **Paperwork**





Management

#### Compliance and a Positive Safety Culture

- Safety vs. Compliance
- Buy in vs. Forced in
- Teammates vs. Opponents
- Assistance vs. Enforcement
- Physical Presence vs. Digital Presence
- Corrected at the time of inspection vs. Violation
- Contacted vs. Reported
- Good Cop vs. Bad Cop (Officer vs. Committee)
- Office of Reasonable Compliance vs. Office of Research Compliance