



To: MSU Departments
From: Jerry Sheehan
Vice President for Information Technology and Chief Information Officer
Date: Monday, August 27, 2018
Re: Notice of Combined Telephone Line & Long-Distance Charge, Effective September 1, 2018

As of September 1, 2018, charges for long-distance calls will no longer be billed individually based on actual usage; instead, long distance will be built into the monthly flat rate, which will change from \$8 to \$11 per month. For phone lines not capable of placing long-distance calls, the charge will remain at \$8 per month. The line charge increase of \$3 per month was based on review of average actual usage, and will be reviewed periodically to ensure that it covers, but does not exceed, phone system needs.

This change is necessary because the State IT Services Division no longer provides long-distance services. The new vendor for long-distance, Centurylink, would only provide data needed for detailed billing if the University had chosen a more expensive long-distance option.

The increase in line charges for long-distance capable phones allows us to capture the needed revenue to pay for the service and equipment, while eliminating the accounting time used in the past to perform departmental billing. We believe this change will streamline your accounting processes, as well as facilitate predictable budget projections.

If you have questions or concerns, please contact JoAnn Christensen at 994-7171.

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